

## Complaint data

**Annexure B** 

Format for investors complaints data (to be disclosed monthly):

Data for the month ending: - 30th November 2024

Sr No.	Received from	Pending at the end of last month	Received	Resolved *	Total Pending #	Pending complaints > 3 months	Average Resolution time^ (in days)
I.	Directly from Investors	Nil	Nil	Not applicable	Nil	Nil	Not applicable
2	SEBI (SCORES)	Nil	Nil	Not applicable	Nil	Nil	Not applicable
3	Other Sources (if any)	Nil	Nil	Not applicable	Nil	Nil	Not applicable
	Grand Total	Nil	Nil	Not applicable	Nil	Nil	Not applicable

<sup>\*</sup> Inclusive of complaints of previous months resolved in current month



<sup>#</sup> Inclusive of complaints pending as on the last day of the month

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month



## Trend of monthly disposal of complaints

Sr No.	Month	Carried forward from previous month	Received	Resolved *	Pending #
Ĩ	Ist April 2024 to 31st October, 2024	Nil	Nil	Nil	Nil
2	1st to 30th November, 2024	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

<sup>\*</sup> Inclusive of complaints of previous months resolved in current month

# Inclusive of complaints pending as on the last day of the month

## Trend of annual disposal of complaints

Sr No.	Year	Carried forward from previous month	Received	Resolved *	Pending #
(1)	Ist April 2023- 31st March, 2024	Not applicable	Not applicable	Not applicable	Not applicable
2	Ist April 2024 to 31st October, 2024	Nil	Nil	Nil	Nil
3	Ist November to 30th November, 2024	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

<sup>\*</sup> Inclusive of complaints of previous months resolved in current month

# Inclusive of complaints pending as on the last day of the month

Date: 3rd December 2024

Signature (Investment Adviser) (Priti Goel)